



## Frequently Asked Questions

[www.elocksys.com](http://www.elocksys.com)

### **Will the system work with all garage door operators?**

Yes: GARAGE DOOR LOCK will work with newer as well as older type garage door operators. People with older style openers will benefit from the new multi code technology used in the locking system.

### **Will the system work without a garage door operator?**

Yes: press the remote door button, the system will unlock allowing door to be lifted manually. TO CLOSE AND LOCK: remote door button must be pressed then garage door can be closed manually, door will then lock automatically.

### **Will the lock work with both one piece and roll up doors?**

Yes: GARAGE DOOR LOCK will provide excellent security with both types of garage doors.

### **Do the garage door lock remotes replace my existing remotes?**

Yes: You will only use the Elocksys garage door remotes and outdoor keypad. The old remotes and keypads will be stored.

### **What kind of Warranty is Provided?**

GARAGE DOOR LOCK is backed by a ONE year limited warranty on parts and workmanship.

### **Can extra remotes be ordered?**

Yes: Up to eight remotes can be programmed to each locking system.

### **Who installs the GARAGE DOOR LOCK system?**

Installation is "do-it-yourself" friendly if you are handy with basic tools. Alternatively, you may wish to have the system installed by a garage door service and repair company or handy man.

### **Can the lock be released in case of a power failure?**

Yes: There is a manual release inside your garage. For garages with only one access door (the garage door itself, without any other entry point), there is an exterior Key Release Pull Cable available.

**Will the GARAGE DOOR LOCK system connect to existing alarm systems?**

Yes: It will connect to most systems that are equipped to handle external sensors.

**How do I know that my door is locked as I drive away?**

There is a bright red LED indicator, easily visible from your car, that illuminates whenever the lock is fully activated.

**Can my GARAGE DOOR LOCK system communicate with my home computer?**

Yes: You may purchase an optional communication board for your GARAGE DOOR LOCK system that will indicate door status.

**Will any adjustments to the existing garage door be necessary to have the system function properly?**

No: Provided that door, hinges, rollers, tracks, etc. are in good working condition prior to installation.

**How will I know which lock kit to order?**

It is extremely important to know two things.

1. Exact width of garage door from inside the garage with door closed excluding roller & track. Only the moving door section.
2. Whether you have a rolling or fixed code door operator.

**What if I decide to upgrade my one piece wood door to a new style roll up. Can I transfer the GARAGE DOOR LOCK system to my new door?**

Yes: Simply remove the system from your old door and follow the instructions in your installation manual that refer to roll up doors.

**How secure is my new GARAGE DOOR LOCK system?**

Very secure. This system uses rolling code technology to prevent code cloning.

**Can someone open my garage door using scanners, generic remotes, code cloning devices, etc.?**

No.

**Will my GARAGE DOOR LOCK system require much electrical power?**

No: The GARAGE DOOR LOCK is designed to draw less power than a cordless telephone while the system is idle waiting for you to push the button.